



# Immunization Information System (IIS) Functional Model

The IIS Functional Model presents a framework and terminology for conveying and communicating the core functions, capabilities and attributes of IIS. These systems, whether as a single integrated IIS or as a set of interoperable modules, support public health immunization programs in achieving the **CDC IIS Functional Standards\*** and in providing trusted data and information to improve clinical immunization practice, increase vaccination and reduce vaccine-preventable disease.

The model also serves as a companion and index to the **IIS Baseline Requirements Traceability Matrix (RTM)**, which provides detailed requirements across IIS functions, capabilities and attributes. The RTM and other requirements tools can be found at [phii.org/iis-requirements](https://phii.org/iis-requirements).

## IIS Core Functions and Capabilities

These functions and capabilities represent core functionality of IIS. Refer to the **IIS Baseline RTM** for descriptions and functional requirements associated with each.

Administer System	Manage Organizations & Facilities	Manage Users
<ul style="list-style-type: none"> <li>Hierarchy configuration</li> <li>System configuration</li> <li>User roles &amp; permissions</li> <li>System alerts</li> </ul>	<ul style="list-style-type: none"> <li>Organization/facility search</li> <li>Add, edit, inactivate organization/facility</li> <li>VFC/vaccine program enrollment</li> <li>Organization/facility outreach</li> </ul>	<ul style="list-style-type: none"> <li>User search</li> <li>Add, edit, inactivate user</li> <li>Authentication &amp; authorization</li> <li>Password management</li> </ul>
Support Interoperability	Ensure Data Quality	Evaluate & Forecast
<ul style="list-style-type: none"> <li>Onboarding</li> <li>Interfaces</li> <li>Data exchange</li> </ul>	<ul style="list-style-type: none"> <li>Patient matching &amp; deduplication</li> <li>Vaccination event matching &amp; deduplication</li> </ul>	<ul style="list-style-type: none"> <li>Clinical decision support</li> <li>Reminder/recall</li> <li>Coverage reports</li> </ul>
Manage Patient & Immunization Records	Manage Vaccine Inventory	Provide Data Access
<ul style="list-style-type: none"> <li>Patient search</li> <li>Add, edit patient demographics</li> <li>Patient status</li> <li>Patient consent</li> <li>Add, edit patient immunization</li> <li>Print/export record</li> <li>Mass vaccination</li> </ul>	<ul style="list-style-type: none"> <li>Vaccine inventory search</li> <li>Add, edit vaccine inventory</li> <li>Vaccine ordering</li> <li>Review/approve order</li> <li>Vaccine decrementing</li> <li>Vaccine inventory reconciliation</li> <li>Vaccine transfer</li> <li>Vaccine wastage</li> <li>Vaccine expiration</li> </ul>	<ul style="list-style-type: none"> <li>Standard reports</li> <li>Print/export reports</li> <li>Ad hoc queries &amp; reports</li> <li>Consumer access</li> </ul>

## IIS Attributes

These attributes represent the technical characteristics of an IIS necessary to support immunization programs and stakeholders. Refer to the **IIS Baseline RTM** for descriptions and non-functional requirements associated with each.

Performance Efficiency	Usability	Reliability	Security	Maintainability	Portability
<ul style="list-style-type: none"> <li>Time behavior</li> <li>Resource utilization</li> <li>Capacity</li> </ul>	<ul style="list-style-type: none"> <li>Operability</li> <li>User error protection</li> <li>Accessibility</li> </ul>	<ul style="list-style-type: none"> <li>Availability</li> <li>Fault tolerance</li> <li>Recoverability</li> </ul>	<ul style="list-style-type: none"> <li>Confidentiality</li> <li>Non-repudiation</li> <li>Accountability</li> <li>Authenticity</li> </ul>	<ul style="list-style-type: none"> <li>Analyzability</li> </ul>	<ul style="list-style-type: none"> <li>Adaptability</li> <li>Installability</li> </ul>

\* <https://www.cdc.gov/vaccines/programs/iis/func-stds.html>

This resource was developed by the Public Health Informatics Institute in 2020, in collaboration with AIRA and CDC, with financial support from CDC under Cooperative Agreement number 6- NU38OT000316. Questions, comments and suggestions are welcomed at [phii.org/iiscontact](https://phii.org/iiscontact).